



Lešić Dimitri

LD Spa Loyalty Program

The relaxation you love. The rewards you deserve.

Terms and conditions

WHAT IS LD SPA LOYALTY PROGRAM?

The LD SPA Loyalty program was created to thank you for being our guest. Points are awarded each time you visit and can be used towards LD SPA services. This is a free program and is presented as a courtesy to all of our clients.

HOW DO I GET STARTED?

Ask your loyalty card at the reception and you are automatically included in the program and earning points.

HOW DO I ACCUMULATE POINTS?

It's easy! You accumulate points through everyday interactions with LD SPA.

10.000 points for referring a new client to LD SPA.

5.000 points for scheduling your next visit during your first visit.

1.000 points for scheduling your next visit during your current visit.

113 points for each euro spent on services at LD SPA.

113 points for each euro spent on Gift Certificates.

HOW MUCH ARE POINTS WORTH?

1000 points = 0,93€ credited to your LD SPA Loyalty card.

HOW AND WHEN CAN I REDEEM MY LD SPA LOYALTY PROGRAM POINTS?

Much like others loyalty programs, point redemptions are subject to a few rules and restrictions.

Points are redeemable for any treatments after the treatment from which they were earned.

Points can be redeemed for partial services or gift voucher purchases.

If a pre-scheduled appointment is cancelled, no points will be accrued.

Points will not be awarded for any services associated with a promotion.

Points will not be awarded for any transactions paid for with a gift voucher or for any transactions, which are paid for with points.

Points are non-transferable but can be used to purchase a gift voucher.

Points for scheduling the next visit do not apply for appointments made in advance through agencies or partners.

IS LD SPA LOYALTY PROGRAM REDEEMABLE FOR CASH?

No. Points are not redeemable for cash - points have no cash value.

DO LD SPA LOYALTY PROGRAM POINTS EXPIRE?

Yes. The points expire on December 31st of the following season.

*Cards are not replaceable. In case the guest lost it, we can not replace the points.

*Program rules are subject to change without notice.